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Dated: September 28, 2007

Signature:   
(Lorraine Davol)

Docket No.: 47524/P152CP1/10613139  
(PATENT)

## IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

In re Patent Application of:  
Kevin McPartlan

Application No.: 10/633,018

Confirmation No.: 4722

Filed: July 31, 2003

Art Unit: 2145

For: ESCALATED HANDLING OF NON-  
REALTIME COMMUNICATIONS

Examiner: P. L. Winder

### **AMENDMENT IN RESPONSE TO NON-FINAL OFFICE ACTION**

MS Amendment  
Commissioner for Patents  
P.O. Box 1450  
Alexandria, VA 22313-1450

Dear Sir:

### **INTRODUCTORY COMMENTS**

In response to the Office Action dated July 3, 2007, please amend the above-identified U.S. patent application as follows:

**Amendments to the Specification** begin on page 2 of this paper.

**Amendments to the Claims** are reflected in the listing of claims which begins on page 3 of this paper.

**Remarks/Arguments** begin on page 9 of this paper.